Blue Water is Going Paperless in 2025!

We are excited to announce that your Explanation of Benefits (EOB) will be going paperless! This convenient, secure, and eco-friendly option makes it easier than ever to manage your Employee Benefit Plan.

In coming weeks, an EOB notification will be sent electronically to the email address associated with your account. You can then access your EOB anytime through our Mobile App or Employee Portal.

Eliminating paper EOBs offers several benefits:

Convenience: Access your EOBs anytime, anywhere with an internet connection.

Security: Electronic EOBs are more secure than paper invoices, reducing the risk of fraud.

Environmental Friendliness: Help us protect the environment by eliminating paper waste

Download the Blue Water Health Connect Mobile App with Ease

Get the app directly on your phone—no need to log in to the Blue Water portal first.

Easily download the app by going to your Mobile App store. Search for: Blue Water Health Connect

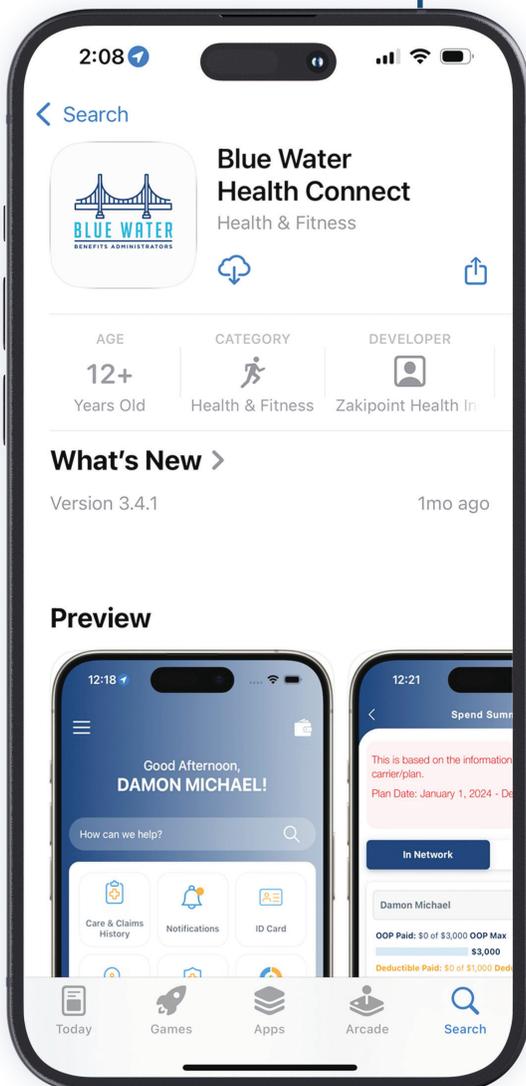Registration Information
Group Number: 71750
First and Last Name
DOB
Email and Phone Number
5-Digit ZIP Code*

Your Group Code is the Group Number on your Blue Cross ID card. **Example: 71750**

Click on "Register" at the bottom of the screen to get started

Create a unique username and password.
Complete the required fields, with your name matching the name on your medical ID card.

For example, if Anthony, don't enter Tony

If you have already used the Mobile App, enter your Username and password. If your password does not work, choose "Forgot Password" to reset upon next login.
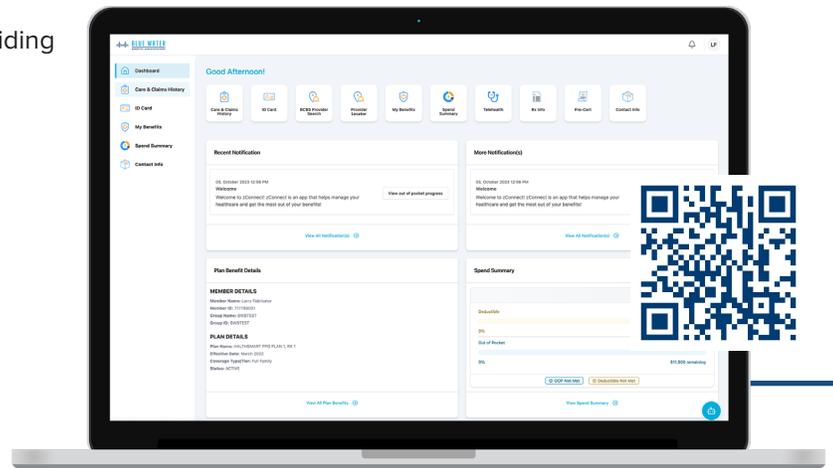
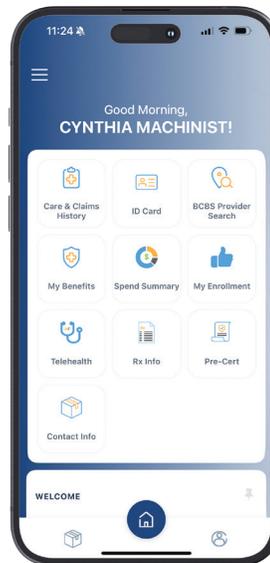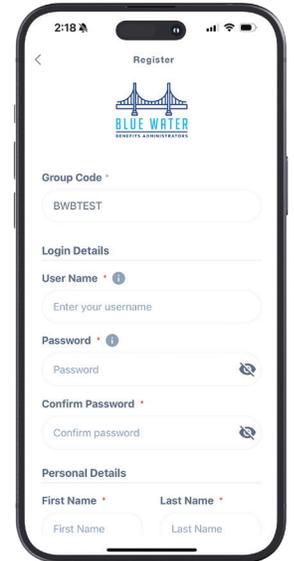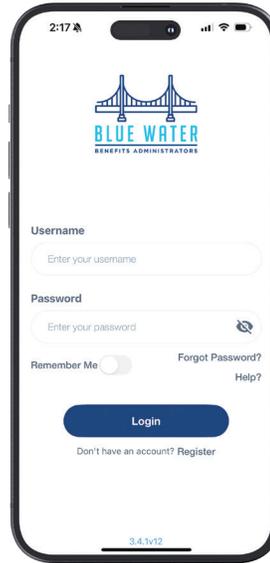Navigate to Care History to see your current medical claims and view your EOBs.

Or Use Our Member Portal

You can also access your account through our Member Portal at https://bluewaterbenefitsadmin.com/ then choose MEMBER LOGIN from the upper right corner to sign in.

Your username and password are the same for both the Mobile App and the Member Portal, providing a single, secure sign-on experience across all devices.

Once logged in, navigate to "Care & Claims History" from any screen. Scroll down through claims, click on date of service to view additional details, including your EOB. Select "View EOB" to see a full Explanation of Benefits.

For more information or to opt out of Electronic Notifications visit
https://bluewaterbenefitsadmin.com/contact-us/

Phone: (800) 248-0457   **Email: dart@bluewaterbenefitsadmin.com**